



US Drug Test Centers

Clearinghouse Q&As



How do we handle Independent contract drivers? We aren't called "their employer."

If the driver is driving under your authority (your DOT #), you are responsible for conducting queries and reporting violations for these drivers.

Are we required to report Random drug test as well if they are positive?

Drug tests are reported by the Medical Review Officer (MRO) at the time they release the positive result

What if the creatinine is abnormal?

Abnormal creatinine by itself is not a violation. Company policy or MRO makes decisions on follow up to a dilute negative result.

So if I have a driver that has been with us and is clean and sober that works for us for a long time, and they do not register, and then in turn I can't run a query on them am I out of compliance because of that?

A driver is required to be registered in two circumstances; looking for new employment or in the event of a violation. Both of those circumstances require a Full Query to be conducted and the driver to provide their consent electronically. An Annual Limited Query only requires a paper consent form to be signed by the driver. The driver does not need to be registered to complete this type of query.

I would like more information from a SAP standpoint

A SAP is required to be registered in the FMCSA Clearinghouse. When working with a driver the SAP will need to approve the designation sent by the driver, document the date of the initial evaluation and document the date the driver is eligible to return to duty.

We use trucks over 10k lbs but under 26K lbs. Do we have to participate in the FMCSA DACH?

No, you do not meet the DOT guidelines for required DOT testing and participation in the FMCSA Clearinghouse.

Is there anything to do in the Clearinghouse if the driver is no longer employed by us

No, you would not need to do anything in the Clearinghouse. The Clearinghouse is based on the drivers CDL information not whom they're employed with.

I have a question regarding the driver's consent. What do I do with the drivers who do not know how to go online and register to the clearing house and give consent. Is there a form that they can sign instead?

The only way a driver can provide the required electronic consent for a Pre-employment or Full Query is to be registered with the Clearinghouse. A paper consent form is used for Annual Limited Queries.

The MRO is not listed in the clearinghouse and does not allow me to add. How do I handle this?

The MRO is required to have their own account to report violations. Companies are not required to add or designate an MRO



Are treatment recommendations limited to alcohol and drug education only ? Can. Treatment includes family and or couples therapy to address substance abuse problems of the client... the problems that have been referred to, stated that family and couples intervention is not allowed for treatment.

The SAP as a professional and in accordance with the DOT regulations provides the treatment and/or education requirements. Not part of a Clearinghouse discussion.

Did you go over the difference as it relates to FAA and other agencies that do not use the clearinghouse from a SAP?

The SAP process as a whole has not changed. The only new steps in the process is that for FMCSA regulated drivers you have to document information in the Clearinghouse. Nothing changes for FAA or other DOT agencies.

If a driver is registered in a clearinghouse, but they are not receiving our request for a query... should the driver contact the clearinghouse or should the company?

Most of the time this can be resolved with the driver updating their CDL information under their profile. Their CDL information needs to match their license. Once updated the pending query should be available on their account. If not, the driver or the company can contact the Clearinghouse for assistance at clearinghouse@dot.gov

Which client is required to use the clearinghouse?

Any motor carrier employer of DOT regulated safety-sensitive drivers must use the Clearinghouse

Our company uses US Drug Test Centers as our TPA for the clearinghouse. Would we as the employer still need to report this information or our TPA is responsible? It was our understanding it was the TPA's responsibility, but I wanted to double check.

An employer is ultimately responsible for their company compliance. However, if you are using a C/TPA they are able to report information and conduct queries on your behalf if they have been designated as your C/TPA in the Clearinghouse. Reporting would only be done by one or the other, not both. If you are not currently getting Clearinghouse services from US Drug Test Centers, please call and ask for program options and pricing.

If a driver deletes their account will that remove any violations they have on their account?

No. The information in the database is not removed when an account is deleted. The information will match to a new account once the CDL information has been entered.

Is SAP or S-A-P the appropriate term we use?

Either of these is appropriate